

Modalities for purchase of essential items by Residents of Phuentsholing

1. Register over phone with the Hotline (5555) from 9 am to 5 pm
2. Regulated access to designated retail outlets based on zones will be facilitated for one member per household twice a week (Wednesday and Saturday) who has registered
3. Designated retail outlets in all zones will be open from 10 am to 5 pm. The list of designated retail outlets in different zones is available on the Facebook page, "Residents of Phuentsholing".
4. Individuals visiting retail outlets must complete shopping within 30 mins
5. Only reasonable quantities of essentials per household will be permitted
6. All individuals are encouraged to make payments using Mbob or Mpay
7. The number of individuals permitted to visit a designated retail outlet at the same time shall be strictly regulated to ensure compliance with COVID-19 health advisories and protocols
8. A retail outlet for residents of Amochu Temporary Shelters and Toorsa Tar shall be made available by Food Corporation of Bhutan Ltd. twice a week (Wednesday and Saturday) from 10 am to 5 pm.
9. Supply and purchase of vegetables shall be facilitated by the Ministry of Agriculture and Forests as per the existing Lockdown SOP.
10. LPG refill services shall be home delivered by the concerned authorized dealers on Wednesday and Saturday.

Essential items for the individuals such as the elderly and differently abled individuals shall be facilitated through home delivery by the FCBL.

Details to be provided to the Hotline (5555) by households that need to purchase essential items

1. Name:
2. Location:
3. Mobile Number:
4. Essential items required:

Designated retail outlets that need to replenish stocks shall be facilitated every Monday and Thursday from any of the following wholesalers:

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|------------------------------|----------|
| a) Tashi Central Stores | 77221000 |
| b) Tashi Wangyal Tshongkhang | 17661876 |
| c) Damchen Agencies | 16551952 |

d) Tamzhing Entreprises	17469087
e) Bumzang Traders	17611496
f) U. T. Trading	17633374 / 77468374
g) My Mart	77231008
h) Gashel Stores	17572293
i) 8 Eleven	77385770

All individuals visiting designated retail outlets must comply with all COVID-19 health advisories and protocols without fail such as social distancing and wearing of face masks.

Law Enforcement Agencies (RBP and Desuung) and RTIO shall monitor, supervise and ensure compliance.
