



དཔལ་ལྷན་འབྲུག་གཞུང་། ཕུན་ཚོགས་སྒྲིང་ཐོམ་ཏེ།
ROYAL GOVERNMENT OF BHUTAN
PHUENTSHOLING THROMDE
POST CODE 21101, POST BOX NO 02, PELKHIL LAM



PT/Infra/w/s-05/2022-2023/ 04033

Date:17/1/2023

Public Notification

This is to inform the residents and property owners of Phuentsholing Thromde that there are many illegal water connections, illegal tappings from main lines, bypass connections, overflow and leakages within the buildings, causing water shortages in many areas. The property owners, residents, institutions and agencies and housing colonies are equally responsible to help and support Thromde to ensure the sustainability of water supply and distribution system as follows:

- Clean and maintain water tank annually or as and when required
- Maintain household systems to prevent leaks and water wastage
- Maintain in-house water circulation devices
- Pay water bills on time to fund system operation
- Alert the Thromde of any issues with service lines

As a first step towards the reliable and sustainable water supply and distribution system, Thromde would like to urge the residents and the property owners to kindly cooperate and take necessary action for the following:

1. Control overflow from individual households

In most of the buildings, water overflow and leaks are seen in the attic for which the property owner must install a float valve to avoid overflow within a week (on or before 25/01/2023).

2. Replacement of defective or non-functional water meters

Some water meters are not functional for which the property owner must visit Thromde for a new replacement of the water meter within 30 days (on or before 17th February, 2023).

3. Illegal tapping/connections

Those with illegal water tapings from the Thromde water main line and other illegal connections are asked to complete necessary formalities and install water meters without further delay within a week (on or before 25/01/2023).

4. Taking care and clearing of bushes around the water meter

There are many water meters covered with bushes for which the owners must clear the bushes immediately.

5. Construction/installation of water reservoir on the ground

There must be a water reservoir with enough capacity on the ground and overhead water tank for every building to ensure a continuous supply of water since Thromde cannot supply water 24x7.

Phone: EPABX # 00975-05-252168/252759/254645, Fax # 252882

Website: <http://www.pcc.bt/> www.pcc.bt



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In order to ensure that the aforementioned tasks are carried out, Thromde shall be carrying out strict monitoring from time to time. If the above tasks are left unattended within the given deadline, water supply will be disconnected without further notice. Furthermore, the reconnection fees will be imposed triple the existing fee. It is the responsibility of the property owners to pay any outstanding water bills to Thromde as Thromde does not have any direct dealings with the tenants of the private properties unless the water meters are registered and issued in the name of tenants.

Soliciting full cooperation and immediate action from one and all.

Thanking You

(Tshewang Jeipo)

Offg. Executive Secretary

Copy to:

1. The Thrompon, Phuentsholing Thromde for kind information.
2. Chief Engineer, Infrac.Division for follow up action.
3. All Division Heads, PT for information.
4. Water supply section, PT for necessary Action.
5. ICT section for uploading in the Thromde website.